

#### FOR IMMEDIATE RELEASE

Miele Canada Expands Logistics Capabilities with the Opening of New Vaughan Distribution and Technical Training Centre

**Toronto, ON – November 19, 2025** — Miele Canada is proud to announce the official opening of its new state-of-the-art facility in Vaughan, Ontario, marking a significant milestone in the company's continued growth and commitment to operational excellence across the Canadian market. The new 174,000-square-foot facility, managed by logistics partner Kenco, consolidates Miele's former Brampton and Montreal warehouse operations into one central hub for Eastern Canada.

"With the opening of this new distribution and technical training centre, Miele continues to strengthen its Canadian infrastructure to support our growing business and ensure our customers receive the exceptional level of service synonymous with the Miele brand," said Liz Spence, Vice President, Supply Chain, North America. "The Vaughan facility reflects our commitment to efficiency, sustainability, and long-term strategic growth, further enhanced by partnering with the best-in-class third-party logistics, Kenco"

# A Strategic Move to Support Growth

The relocation to Vaughan unifies all inventory, resources, and equipment into a single central site, improving operational efficiency and scalability for the years ahead. The new facility includes three dedicated areas: office space, a technical training centre, and a modern, high-performance warehouse designed to accommodate the expanding needs of Miele's domestic and professional appliance business.

#### **Innovation and Efficiency**

The facility is powered by Kenco's Blue Yonder Warehouse Management System (WMS), a leading Tier 1 logistics platform that provides real-time visibility into warehouse operations. Kenco is also in the process of implementing a Labour Management System (LMS) to further enhance productivity and accuracy across all operations. This advanced technology infrastructure supports faster processing, optimized inventory management, and streamlined customer order fulfillment.

"This project represents Miele's first outsourcing of Canadian logistics operations, and we are proud to partner with Kenco to bring world-class expertise and innovation to our supply chain," added Spence. "The result is a modern, sustainable, and future-ready solution that positions us for continued success."

## A Partnership Built on Shared Values

With more than 75 years of experience managing 141 locations across North America, Kenco brings deep logistics expertise and proven success across multiple industries, including premium appliances.

"A successful partnership starts with cultural alignment," said David Caines, COO at Kenco. "Miele has been an exceptional partner throughout this launch, and the shared commitment to quality and continuous improvement has been key to the success of this new facility."



#### **Designed for the Future**

Beyond logistics, the Vaughan distribution centre also supports technical training and collaboration, providing a dedicated space for Miele teams to learn, innovate, and refine product expertise. The facility's modern design prioritizes sustainability, efficient energy use, and operational safety.

Miele employees and partners joined the grand opening celebration on October 15, 2025, marking the beginning of a new chapter in Miele's Canadian operations. The event included guided tours of the warehouse, offices, and training areas, highlighting the scale and sophistication of the new site.

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## Miele Company Profile

Founded in Germany in 1899 with a single promise of *Immer Besser*, a phrase meaning *Forever Better*, Miele is the world's leading manufacturer of premium domestic appliances. Throughout the world, the family-run enterprise, now in its fourth generation, employs a workforce of around 22,300, of which approx. 11,200 employees work in Germany. The company has its headquarters in Gütersloh in Westphalia. As a premium appliance brand represented on all continents, Miele is steadfastly committed to the highest quality, performance, and environmental standards. Miele's range of exceptional consumer appliances includes: vacuum cleaners, laundry systems, rotary irons, dishwashers, ranges, built-in convection/speed/steam/combi-steam ovens, cooktops, ventilation hoods, refrigeration, wine storage and coffee systems.

Miele Canada was established in 1989 with headquarters located in Vaughan Ontario. To learn more, visit www.miele.ca or follow us on <u>Facebook</u>, <u>X</u>, <u>Instagram</u> and <u>YouTube</u>.

#### **Kenco Company Profile**

Kenco is a top-ranked third-party logistics service provider with over 75 years of expertise. Managing 141 locations across North America, Kenco delivers agile, data-driven logistics solutions including distribution, eCommerce fulfillment, transportation management, material handling equipment services, and supply chain engineering.

# Miele



**Photo 1:** Exterior view of the Vaughan Distribution Centre, highlighting the modern façade and glassfronted office area.



**Photo 2:** Interior view of the Distribution Centre, showcasing the high racking system and organized storage layout.



**Photo 3:** Boxed Miele appliances organized within the Distribution Centre, ready for storage and distribution.

# Miele



**Photo 4:** View of the shipping and receiving area.



**Photo 5:** Staff kitchen area, offering a bright and comfortable space for employees.



**Photo 6:** Miele and Kenco executives officially inaugurated the new Distribution Centre with a ceremonial ribbon-cutting.